

TERMS AND CONDITIONS OF USE

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If you have any questions or comments regarding the use of the Site please contact us at crystal@crystalmarketingsolutions.com.

Please refer to our Privacy Policy for information on how the company collects, uses and discloses personally identifiable information from its users.

1. Consent to Receive Emails

By using the Site, you consent to receive emails from Crystal Marketing Solutions, LLC, which may include commercial emails. You may be given the option to "opt out" of receiving emails.

2. Copyright and Limited License

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3. Copyright Complaints

Crystal Marketing Solutions, LLC respects the intellectual property rights of others. It is our policy to respond promptly to any claim that Crystal Marketing Solutions, LLC infringes the copyright or other intellectual property infringement (“Infringement”) of any person. Crystal Marketing Solutions, LLC will use reasonable efforts to investigate notices of alleged Infringement and will take appropriate action under applicable intellectual property law and these Terms where it believes an Infringement has taken place, including removing or disabling access to the content claimed to be infringing.

To notify Crystal Marketing Solutions, LLC of a possible Infringement you must submit your notice in writing to the attention of “Copyright Infringement” care of crystal@crystalmarketingsolutions.com and include in your notice a detailed description of the alleged Infringement sufficient to enable Crystal Marketing Solutions, LLC to make a reasonable determination. Please note that you may be held accountable for damages (including costs and attorneys' fees) for misrepresenting that any content is infringing your copyright.

If you are uncertain whether an activity constitutes Infringement, we recommended seeking the advice of an attorney.

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5. No Consultant-Client Relationship

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The information provided on this Site is for information and educational purposes only. If you require consulting advice please contact us for advice. Use of the Service and Site does not establish and a consultant-client relationship.

A consultant-client relationship is established only after a consultant of Crystal Marketing Services, LLC has expressly communicated with willingness and ability to accept a consulting role. Crystal Marketing Solutions, LLC may decline to provide consulting services at will or if there is any conflict of interest

discovered. The scope of any consulting services to be provided will be detailed and expressly agreed to in writing before any work or services are performed. No work or services that are expressly excluded will be performed or considered part of the agreement and will be considered to be outside the scope of the agreement. The terms herein do not apply to a consultant-client relationship that may exist between you and Crystal Marketing Solutions, LLC in addition to your use of the Site; any materials within such relationship, should one exist, shall be governed by the applicable Engagement Agreement.

7. Establishing Consultant-Client Relationship

A consultant-client relationship is established only after a consultant from Crystal Marketing Solutions, LLC has expressly agreed and communicated the ability and willingness to accept the representation. We reserve the right to refuse service to any entity or person, without the obligation to assign reason for doing so.

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You acknowledge and agree that any materials, including but not limited to questions, comments, reviews, suggestions, ideas, feedback, plans, notes, original or creative materials or other information, provided by you in the form of email or other submissions to Company, or any postings on the Site, are non-confidential and shall become the sole property of Company. Company shall own exclusive rights, including all intellectual property rights, and shall be entitled to the unrestricted use and dissemination of these materials for any purpose, commercial or otherwise, without acknowledgment or compensation to you.

13. Indemnification

You agree to defend, indemnify and hold harmless Company, its corporate affiliates, independent contractors, service providers and consultants, and each of their respective directors, employees and agents, from and against any claims, damages, costs, liabilities and expenses (including, but not limited to, reasonable attorneys' fees) arising out of or related to any information you post, store or otherwise transmit on or through the Site or your use of or inability to use the Site or the Services, including without limitation any actual or threatened suit, demand or claim arising out of or relating to the information, your conduct, your violation of these Terms or your violation of the rights of any third party.

14. Applicable Law and Venue

These Terms and your use of the Site shall be governed by and construed in accordance with the laws of the Commonwealth of Virginia applicable to agreements made and to be entirely performed within the State of Virginia (even if your use is outside of the State of Virginia), without resort to its conflict of law provisions. You agree that any action at law or in equity arising out of or relating to the Site or these Site Terms shall be filed only in the state and federal courts located in Franklin, Virginia and you hereby irrevocably and unconditionally consent and submit to the exclusive jurisdiction of such courts.

Your access to and use of the Services may be interrupted from time to time as a result of equipment malfunction, updating, maintenance or repair of the Services or any other reason within or outside the control of Crystal Marketing Solutions, LLC. Crystal Marketing Solutions, LLC reserves the right to suspend or discontinue the availability of the Services and/or remove any information at any time at its sole discretion and without prior notice. Crystal Marketing Solutions, LLC may also impose limits on certain features and Services or restrict your access to parts of the Services without notice or liability.

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Notwithstanding any of these Site Terms, Company reserves the right, without notice and in its sole discretion, to terminate your license to use the Site, and to block or prevent your access to and use of the Site. Company reserves the right to refuse service to anyone for any reason at any time.

15. Severability

If any provision of these Terms shall be deemed unlawful, void or for any reason unenforceable, then that provision shall be deemed severable from these Terms and shall not affect the validity and enforceability of any remaining provisions.

16. Questions & Contact Information

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